

Privacy Notice, effective from 1 June 2021

1. Notice

This notice ("Notice") is issued by JPMorgan South Africa ("JPMSA"), represented by its legal entities, JPMorgan Chase Bank, N.A., Johannesburg Branch, J.P. Morgan Securities South Africa Proprietary Limited and J.P. Morgan Equities South Africa Proprietary Limited as responsible parties and is addressed to individuals and juristic persons outside our organisation with whom we interact, including visitors to our websites, customers, personnel of corporate customers, vendors, and other recipients of our services, from whom we collect personal information.

This Notice supplements the EMEA Privacy Notice for the Corporate & Investment Bank and Commercial Bank, which can be found here: www.jpmorgan.com/privacy/emea and may be amended or updated from time to time to reflect changes in our practices with respect to the Processing of Personal Data, or changes to applicable law.

We encourage you to read this Notice and the EMEA Privacy Notice carefully, and to regularly check this page to review any changes we might make in accordance with the terms of this Notice.

2. JPMSA Contact Information and Complaints process

If you have a complaint relating to the protection of your Personal Data, including the way in which it has been collected or processed by JPMSA, please contact us using the contact details listed below.¹

Information Officer:

Kevin Latter

Deputy Information Officers:

Niyaz Abrahams

Cynthia MacLeod

Contact Details:

1 Fricker Road, Illovo, Sandton, Johannesburg, South Africa

Telephone: +27 11 503 0300

Email: JPMSA.Infoofficer@jpmchase.com

3. South African Information Regulator

All individuals and juristic persons outside of our organisation with whom we interact, including visitors to our websites, customers, personnel of corporate customers, vendors, and any other

¹ The appointment of the Information Officer and Deputy Information Officers are pending approval by the South African Information Regulator.

recipients of our services who have not had their complaints satisfactorily addressed, have a right to lodge a complaint with the Information Regulator using the contact details below.

The Information Regulator (South Africa)

JD House

27 Stiemens Street

Braamfontein

Johannesburg

2001

P.O Box 31533, Braamfontein, Johannesburg, 2017

Complaints email: complaints.IR@justice.gov.za

General enquiries email: infoereg@justice.gov.za.